

How to secure your Modem against Misuse

- a) ADSL modems are supplied with default user ID and password. Thus the customers are advised to change the default login and password with strong one, to avoid unauthorized access to modem. The process of changing password is contained in the user manual/CD supplied along with modem at the time of installation. In case of any difficulty BSNL Officials may be contacted for assistance.
- b) Customer are advised to upgrade /download the latest firmware and software of their modem by visiting the site of manufacture's website or from BSNL website in case of modem supplied by BSNL.
- c) Customers are advised to switch off their modem, when not in use.
- d) There is reset button in every modem. Whenever it is operated, all configurations setting of ADSL modem are reset to default settings, resulting the resetting of modem login and password to default. Thus the customers are advised to change the default login and password to earlier password or any other new password.
- e) Customers are advised to check his daily usage online and if any unexpected high usage of data is noticed, then the same may be informed to BSNL officials.