

## Helpful Information For BSNL MOBILE

### **[A] Dial \*112# or Call on 123(toll free) {Know your free minutes / free sms / free data usage}**

Press 1 – For main Balance.

Press 2 – For data bundles value and their validities (data bundle credited through FRC/PV/different RCV/STV's)

Press 3 – For the available free minutes in bundle and its validity

Press 4 – For availability of night Data usage and its validity

Press 5 – For getting all the available bundles values and their validities through SMS.

Press 6 - For getting all the free minutes

### **[B] Dial 241 {Add or change friends/family number to your list}**

Follow IVR system:

Press 1 –For **listing the existing number** from the Friends and Family list according to plan.

Press 2 –For **addition of new number** in the friend list

Press 3 -For **changing of existing numbers** with charging of Rs.5/number modifications.

### **[C] Recharge through Self Care from your mobile [With Comfort at your home] :-**

- **To Activate Voice STVs:** SMS ACT<space>VSTV<STV value> and send to 51505.
- **To Activate SMS STVs:** SMS ACT<space>SMSSTV<STV value> and send to 51505.
- **To Activate DATA STVs:** SMS ACT<space>DSTV<STV value> and send to 51505.

### **[D] For Current Schemes**

SMS SCHEME to 51505. (Toll free)

### **[E] For Current Special Tariff Vouchers**

SMS INFO<space>STV to 51505 {toll free sms}

### **[F] For knowing whether a particular number belongs to BSNL or not**

SMS BSNLCUST<space><MSISDN> to 51505.

### **[G]To Know nearest BSNL Retail outlet**

SMS REC to 51505.

*(Note- This service is available at Ahmadabad/Surat/Vadodara/Rajkot/ Junagadh/Mehsana & Jamnagar SSAs only.)*

### **[H] Get Choice Number**

This service is used for getting choice Number.

**By SMS:-**

1. For enquiry:-

SMS NLIST<space>GJ<space>-5 DIGITS OF CHOICE OF MOBILE NUMBER to 51505.

Customer will receive four SMS regarding current schemes.

2. Confirmation:

Type:- CONF<SPACE>SELECTED MOBILE NUMBER

**By using internet:-**

Browse [http://sancharsoft.bsnl.co.in/cymn5/vacant\\_nos/gj/gsm\\_choice.asp](http://sancharsoft.bsnl.co.in/cymn5/vacant_nos/gj/gsm_choice.asp)

### **[I] Personnel Ring Back Tone**

- **To Activate Name Tune:-**

SMS SUB NT<Space>Your Name (up to 20 characters) to 56777 (Toll free)

(E.g. NT krishana to 56700)

- **To Activate commercial Tune:-**

SMS CT xxxxxx (up to 20 characters) to 56777 (Toll free)

- **For deactivation:-** SMS UNSUB to 56700

**[J] For GPRS setting**

SMS <make><space><mobile> of his/her handset to 58355 (e.g. Nokia N79 to 58355)

**[K] STK Menu**

(SIM TOOL KIT) Menu Option in your handset menu enables you use Value Added Services, listed as SERVICES in the menu (e.g. News, Cricket, Jokes, Railways, and Finance etc.)

**[L] To Know your Own Mobile Number and Plan**

SMS "PROFILE" to 52244. It's a toll free number.

**[K] To know PUK**

SMS "PUK<space>SIM No." to 53733

**[M] Postpaid Bill Enquiry**

SMS "BILL" to 53333.

**[N] To know Postpaid CALL Usage**

SMS "AMT" to 53333.

**[O] To know Postpaid DATA Usage**

SMS "USG" to 53333

**[P] Vanity number:-**

**A. To initial registration:-**

SMS REGVAN to 56666

**B. To Know Vanity Number List:-**

SMS VLIST<SPACE>GJ<SPACE><PATTERN> to 56666

E.g. VLIST GJ 12345 to 56666